

Hosting Service

Does Metafile offer a hosting service option?

Yes. Metafile offers a hosting service alternative to traditional purchase of our software licenses. **resultsplus!** Online is our hosting service that enables your users to access data from anywhere in the world; your users have all the tools and software they need to manage their donor cultivation and fundraising efforts, regardless of what applications they have on their work, home, or other computers.

Customers who choose this hosting option have another key value added: Metafile provides the Information Technology (I.T.) services to manage your fundraising data for you. Our professional team maintains and administers the database as well as the software and hardware on which it runs. This includes automatic daily database backups, all **resultsplus!** revisions and upgrades as they are released, as well as upgrades to the related products in your hosted environment (Microsoft® Word, Excel, and SQL Server, anti-virus software, etc.).

You get all this service for a simple fixed monthly fee! You are not purchasing the software licenses. Instead, you are purchasing a total service package that includes full use of our **resultsplus!** and **eventsplus!** software. You get the full power of Metafile staff administering and supporting not only your fundraising data, but also the hosted environment. Your staff can focus on their jobs: entering and accessing the data they need, fundraising and nurturing constituent relationships, keeping the board informed, etc.

What types of organizations benefit from hosting?

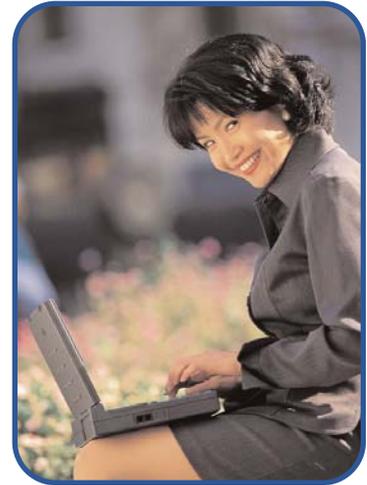
Hosting service is an ideal solution for:

- Organizations with offices in multiple buildings, cities, states, or countries needing to share data
- Organizations with limited or over-stretched I.T. staff, resources, and technology budgets
- Organizations that outsource their technology support to I.T. consultants who may not be readily available on a daily basis
- Organizations that want access to powerful, feature-rich donor software, not just limited browser access to data
- Organizations that may prefer a hosted database over using the other remote access options already supported by **resultsplus!** (Citrix®, Microsoft® Terminal Services, VPN, etc.)

Want to access your fundraising information from anywhere?

Want someone else to manage your donor database software and its hardware?

We can help.



What does Metafile provide hosted customers?

- A secured environment for web access to your data
- Ensured safety, reliability, and protection of your data at our enterprise data center
- The same full-featured functionality of **resultsplus!** as if you owned it...with very few exceptions
- Automatic daily backups of your database and a Metafile Database Administrator assigned to your account
- Armored transfer of your daily backups to our secured off-site storage facility
- Our world-class customer support for your users via our standard support hotline, email, and our web site
- Report Scheduler functionality for running and distributing your reports efficiently

For more details and costs specific to your organization, email info@metafile.com or call 1-800-638-2445. Your Metafile sales representative will work with you to provide all the information you need to make an informed decision between our hosted service or traditional software license purchase.

With Metafile, you're in the driver's seat. We're here to help you make the choice that's right for you!

* **resultsplus!** Online ~ requires a minimum of a 3-user system. There is no maximum number of users or locations.